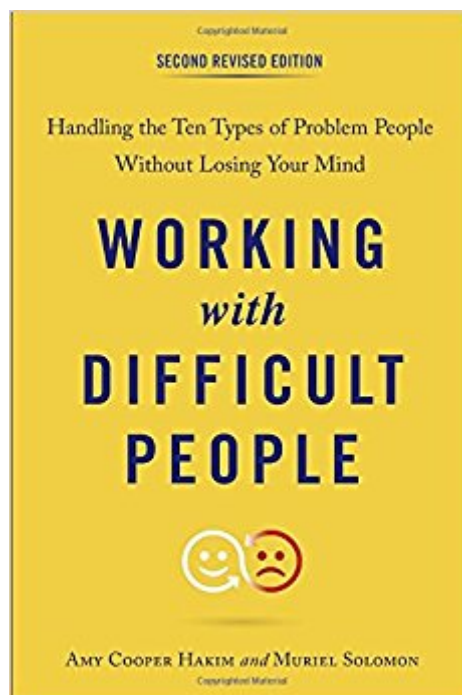




The book was found

Working With Difficult People, Second Revised Edition: Handling The Ten Types Of Problem People Without Losing Your Mind



Synopsis

A revised edition of the classic guide on how to best resolve conflict in today's technologically advanced workplace. Your work day is filled with them--people who frustrate, impede, maneuver, undermine, plot, connive, and whine. This indispensable guide details specific techniques for handling all of them, with easy-to-follow scenarios for every situation.Â Updated and revised to reflect modern issues including technology, generation gaps, and language barriers, this guide describes 10 kinds of culprits, from tyrants and bullies (regular and cyber) to the pushy and presumptuous to connivers and camouflagers; and offers helpful strategies and phrases for diffusing workplace tensions and effectively resolving conflicts.

Book Information

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Customer Reviews

AMY COOPER HAKIM, PhD, is the founder of The Cooper Strategic Group, a management consulting firm that specializes in training and development, targeted hiring, and survey design and analysis. As an Industrial/Organizational psychology practitioner she provides solutions to make businesses run smoothly and help employers find, maintain, and effectively utilize top-notch employees. MURIEL SOLOMON worked in communications for over 40 years. She taught her "Strategic Talking" method to companies throughout the United States, and wrote a syndicated column for the Miami Herald for many years.

Dr. Hakim is THE AUTHORITY on how to work through the challenge of working with people who are not very nice to work with. She addresses the issues associated with challenges getting along

with colleagues in pragmatic and easy to implement ways. I highly recommend this book to EVERYONE who works in any field and has to work with others. It has definitely helped me learn how to "play nice in the sandbox"Dr. Richard A. Mendelson

This book is an excellent read for everyone.It gives real life interpersonal situations one might run into at work, with friend, and with family. I'm a therapist and very picky about these types of self help books. This one is wOrth the time and money

Some practical advice if you dig for it; but this is intended for the workplace and does not help a lot with neighbors, family, or anyone outside.

Ms COOPER.- HAKIM is well qualified to assess various personality styles at work and how best to deal with them. She is a Ph.D. Industrial Psychologist with consulting experience. While reading her book, I felt she was relying on her vast experience and her examples presented real life, typical interactions most people encounter in their work environment.

This is a great book written by Dr. Amy Hakim, who was my chair in college. She is a very talented, intelligent individual and this book is very helpful as a tool to use when you are working with difficult people. I love that this is a book she wrote with her grandmother. I highly recommend it!

Dr. Cooper has delivered a well organized manual outlining techniques and strategies that people my age had to learn through trial and error. The tips and strategies in this book are excellent advise for work place relationships, but I think it is also a good manual on how to coexist in other settings with people of different personalities and natures. I like that the book's organization is such that you don't have to read it all at once. You can read the sections applicable to your current situation and save the rest for later.

Purchase for a friend and he said he really enjoyed reading the book.

You may find some useful information in here about how to deal with difficult people -- and how to avoid being one! In general, I don't care for labeling others.

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You're Not Losing Your MIND, You're Losing Your HORMONES!: This book explains the reason for the, over 115, symptoms that accompany the hormone decline ... Therapy, But No One's Telling You)
How to Manage Your Home Without Losing Your Mind: Dealing with Your House's Dirty Little Secrets
How to Deal with Difficult People: Smart Tactics for Overcoming the Problem People in Your Life
Blood Types, Body Types And You (Revised & Expanded) Working with Difficult People: Revised and Expanded
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